

# VIRTUAL HEALTH RECORD (VHR) MANUAL

# A User Guide for the SHARE Online Portal

Version 1.0, November 2013



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### What is the SHARE Virtual Health Record?

The SHARE Virtual Health Record (VHR) is a secure, online portal that retrieves and shows all available health data for a patient that has been gathered from all participating SHARE providers. It provides a single, consolodated view of a patient's health history at the point of care, enabling more accurate diagnoses, faster and more effective treatment and better outcomes for patients. You can access the VHR from anywhere with an Internet connection and the Internet Explorer browser. The VHR displays information as a traditional clinical chart, with tabs to separate patient information into groups for easy chart review.

## **Logging into SHARE**

There are different ways you can login to SHARE. You may have an icon on your desktop or you can go directly through Internet Explorer with the URL <a href="https://share.axolotl.com">https://share.axolotl.com</a>. Check with your project champion if you are unsure of how to access the system.

Step 1: Click the "Login" button.



**Step 2:** Enter your User Name and Password, and click Log On.









**Step 3:** The first time you log into SHARE, you will be prompted to read the SHARE Confidentiality Agreement. Clicking "I do not accept" will take you back to the login page. Click "I accept" and this will take you to the VHR Home Page.

**Step 4**: If you are a first time user, you will need to change your password. The following steps describe the process for changing your password at any time. Simply log into the system as stated in steps 1-3. Once logged in, click on the "change password" icon in the top right hand corner.



Re-enter the login information and the new password. Be sure to confirm the new password. Then click "Set Password." The screen will automatically revert back to the main login screen.







**Step 5:** Challenge Questions. Prior to logging into the VHR site, click on the link "Set Challenge questions and answers here."



Type in your current username and password. Then choose a question from the drop down menu to set the challenge question.



Once you have chosen a challenge question, enter your answer and then click "Set Challenge." This will switch the screen back to the Main page once you are logged into SHARE.







# Finding a Patient

Step 1: Click the "Patient Lookup" icon:



**Note:** SHARE allows a user to search for a particular person in a variety of ways. You may search by Medical Record Number, Encounter Visit Number, Insurance Policy Number, or by Last Name, Date of Birth, and First Name.

Step 2: Enter patient's last name and Date of Birth, then click "Search."





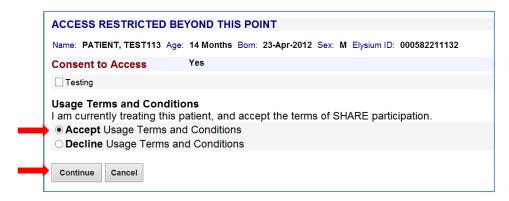


### **Consent to Access**

When accessing the VHR, you <u>must</u> agree to the Usage Terms and Conditions to access the patient's medical information. Once the search button is pressed, the "Consent to Access" screen appears and you must agree to the terms of agreement set by SHARE. If you "Decline" the "Usage Terms and Conditions," then click "continue," you will be returned to the Home Page.

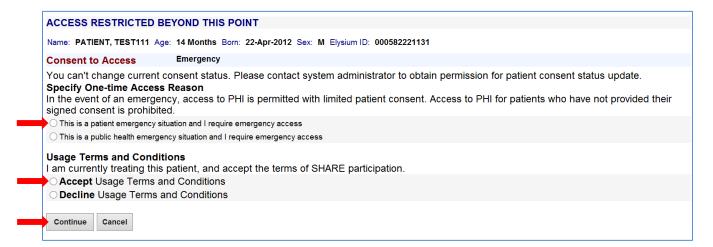
Step 1: Click the radio button to "Accept" the "Usage Terms and Conditions."

**Step 2:** Click "Continue" to view the patient's medical information.



A patient may choose to Opt-Out of SHARE, thus NOT allowing their information to flow to the VHR. If you are searching for a patient who has opted out, when you press the "Search" button you will see a "ACCESS RESTRICTED BEYOND THIS POINT" screen with the "Consent to Access" set to "Emergency." You cannot view this patient's medical information. The only option is to click "OK." This will return you to the home page.

If you have been assigned a "Primary Clinical Role," you may "break the glass" by clicking the radio button next to "This is a patient emergency situation and I require emergency access." You must also agree to the Usage Terms and Conditions and click "Continue."







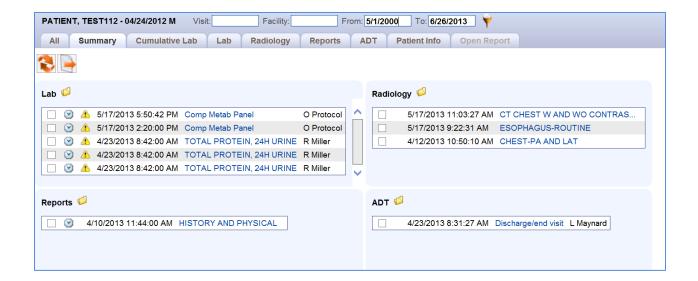
## **Navigating through the Patient's Chart**

This section contains instructions for navigating through the various tabs included in each patient's chart. These tabs include:

- 1. Summary
- 2. Cumulative Lab
- 3. Lab
- 4. Radiology
- 5. Reports
- 6. ADT
- 7. Patient Information

### **Summary Tab**

The system opens the patient's chart in the "Summary Tab". The "Summary Tab" displays up to the last 5 reports for "Lab", "Radiology", "Reports", "ADT" and "Cumulative Labs." If there are no reports to be retrieved, the system will display a message, "No results matched your search."

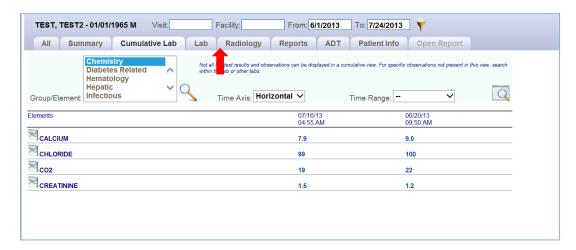






#### **Cumulative Lab**

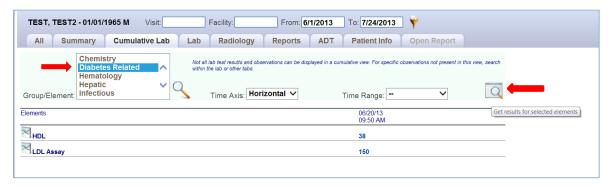
**Step 1:** Click the "Cumulative Lab" tab. This tab displays the labs for the patient by the selected category.



Clicking on each category will display that set of labs.

**Step 1:** For example, click "Diabetes Related" in the Group/Element field.

**Step 2:** Click the "Get results" icon on the right side of the screen.



#### Vertical / Horizontal View

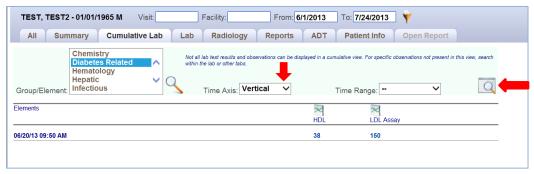
If a user wishes to view the labs in a vertical view, instead of horizontal, the VHR has the ability to allow the user to change the view.

**Step 1:** Click the down arrow next to the "Time Axis" field. Select "Vertical".

**Step 2:** Click the "Get results for selected elements" icon





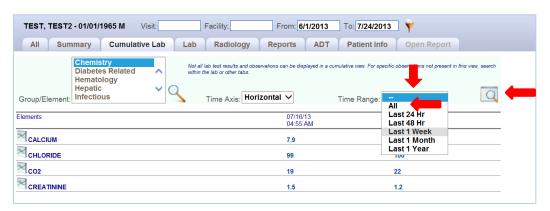


#### Cumulative Lab Time Range

**Step 1:** The number of results can be filtered by time. Click the down arrow next to the "Time Range".

Step 2: Select All.

Step 3: Click the "Get results from selected elements" icon



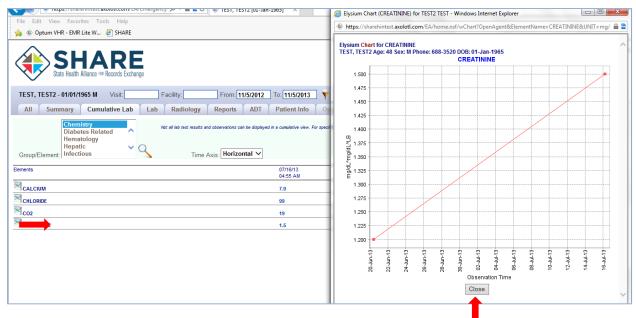
#### Cumulative Lab Graph

SHARE VHR also allows you to view cumulative lab results in a graph format.

Step 1: Click the "Display graph for: "CREATININE" icon beside "CREATININE."



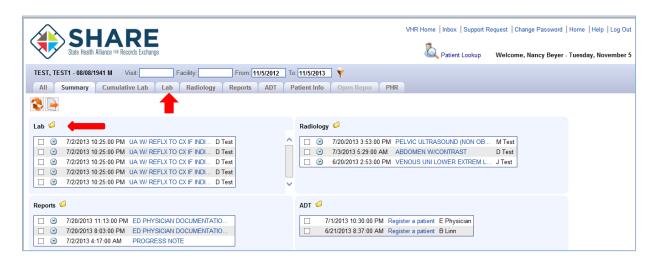




**Step 2:** The system graphs the CREATININE for the patient. You can use this information to track the patient's diabetic progress. Select "Close" to close the graph.

#### Lab Tab

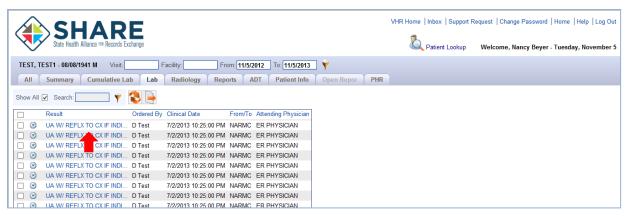
**Step 1:** There are two ways to access the lab tab. The first way is to click the icon next to "Lab" on the Summary screen. The second way is to click the "Lab" tab itself.



This tab displays all labs for the selected patient.



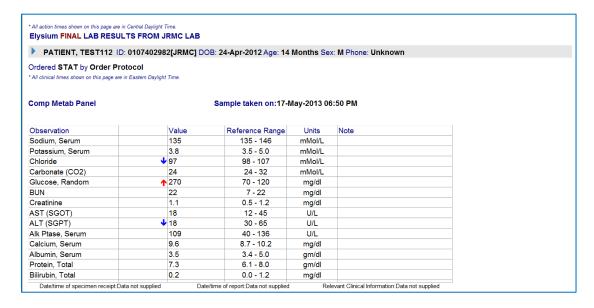




**Step 2:** Click the blue link or lab name to open the lab report.

#### Open Report Tab

When you select a lab result link, the lab report opens in the "Open Report" tab.



#### Abnormal Values

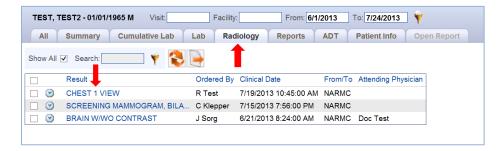
SHARE will show abnormal values within the lab tab with abnormal indicators. The findicates a high value and the indicates a low value.





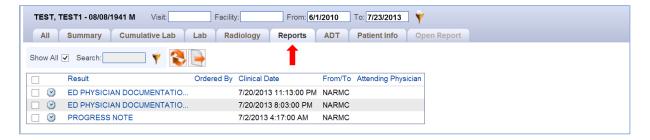
### Radiology Tab

**Step 1:** Click the Radiology Tab. This tab displays all x-rays for the selected patient. To open a radiology report, simply click the blue radiology link and the report will display.



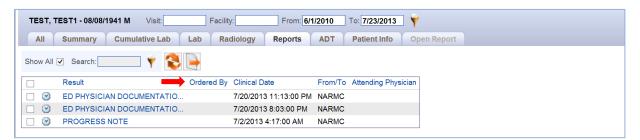
### Reports Tab

**Step 1:** Click the "Reports" tab. This tab displays all reports for the patient. Examples include: Inpatient, Ambulatory and Emergency Department. To view a report, click the blue report link or report name to display the full report.



#### **Sorting**

SHARE allows you to sort columns. This makes it easier to find the reports you are searching for. Click the "Ordered by" link above the provider names. The reports are sorted by the provider that ordered the test in ascending order. Each click on any column heading will sort the column in ascending/descending order.





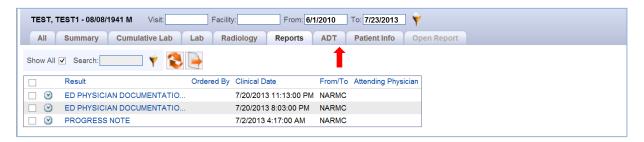


#### Text Search

Another feature of SHARE is to allow the user to search for reports through a text search. This key word text search will display all reports containing the text. In this section, we will search for all chart notes.

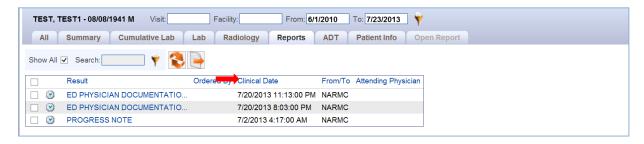
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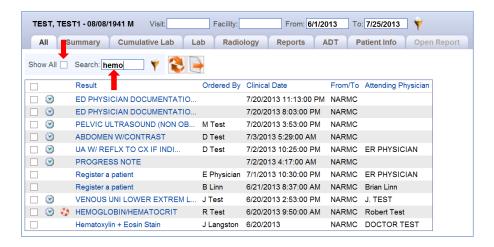
SHARE also allows you to search for reports through a text search. This key word text search will display all reports containing the text. In this section, we will search for all chart notes.

Step 1: Click the check box (or uncheck) next to "Show All".



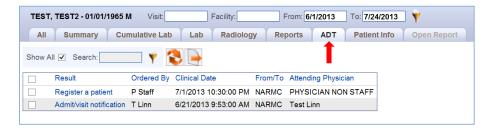


**Step 2:** The "Search" box becomes active. Enter the text you wish to search for. The system displays only the reports with the text that was searched for.



#### **ADT Tab**

As stated in previous sections, simply click on the ADT tab itself. This tab displays all Admission, Discharge and Transfer reports for the patient.

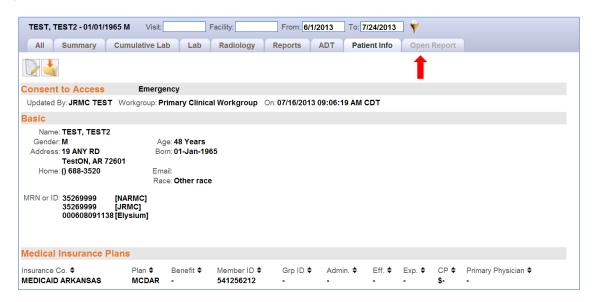


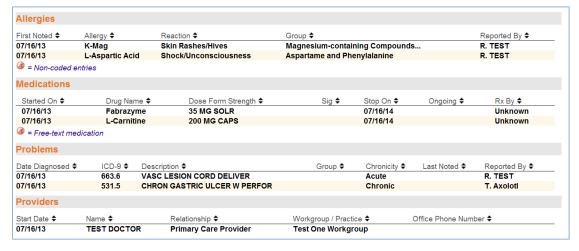




#### Patient Information Tab

**Step 1"** Click the "Patient Info" tab. This tab displays all the basic information about the patient. Examples include: patient consent, demographics, insurance, allergies, medication history, problem list and providers.





**Note:** Medications can be queried from this screen. This button is configurable to be turned on or off depending on the user role assigned. A QUERY button will be next to the Medications heading and will appear if you are allowed access to query the Surescripts database.

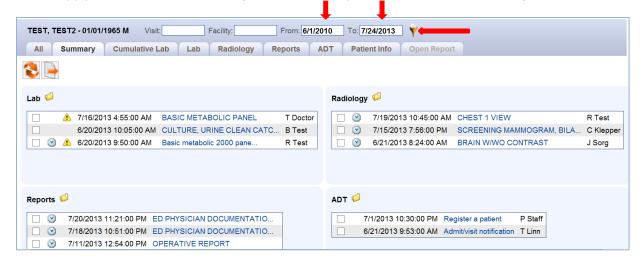
#### Filter by Date

**Step 1:** Enter the earlier date and the latest date in the "From" and "To" fields to filter the number of reports to view. Click the "Search icon". Note: The report dates are between your





requested dates and there is no "Next" option. It is also important to know that this filter will apply to all tabs until it is changed or removed by the user or until the user logs out.



**Note:** To remove the filter dates, delete the dates in the "From" and "To" fields. Press the "Search icon".

## **Questions & Technical Support**

If you experience issues with the virtual health record, please consult our Help Desk at 1-855-SHAREAR (855-742-7327) or email <a href="mailto:support@sharearkansas.com">support@sharearkansas.com</a>.

For more information about SHARE, please go to www.SHAREarkansas.com.

